

# Online Textbook Ordering

No books in the Bookstore?! That's right.

Beginning with the summer 2019 term, Minneapolis College textbooks will be sold online only.

## **Where have all the textbooks gone?**

Minneapolis College textbooks will be housed at the Minnesota Textbook Center, a warehouse facility. The center processes online textbook orders for several colleges across the Minnesota State system.

## **Will we still call it the Bookstore if there are no books in it?**

Nope! The Bookstore will become "Minneapolis College Store" beginning in May.

## **Why are textbooks only available online now?**

By using a shared service format for textbook sales, Minneapolis College can continue to attack textbook affordability issues, while maintaining a sustainable College Store.

## **Where can I order my textbooks?**

Students can order their books and other course materials on the Minneapolis College Store website, [mctcbookstore.com](http://mctcbookstore.com). The URL will soon be changing to [minneapoliscollegestore.com](http://minneapoliscollegestore.com).

## **Can I still use my financial aid/3<sup>rd</sup> party/VETS/PSEO funding online?**

Yes! At the checkout page you have the option to pay with financial aid/3<sup>rd</sup> party/VETS /PSEO or credit card. Financial aid charging deadlines will still apply.

## **Will I have to pay for shipping?**

Free shipping is offered each semester through the Friday before the start of the term; after that the shipping fee will be \$10 per order. Order pick up at the College Store is always free.

## **Can I pick up my books on campus?**

Yes. The pickup location will be inside the Minneapolis College Store (T.1800).

## **How long until my order is ready for pick up?**

Orders are generally ready to be shipped or picked up within 1-2 business days. Shipping within the metro area is typically one business day via UPS.

## **What if I need to return a book that I purchased?**

Returns can be shipped to the Textbook Center at the student's cost or dropped off at the College Store free of charge prior to each semester's return deadline. All textbooks must be in original condition when returned.

## **How will the College Store be assisting students during this transition?**

There will be computer stations set up in the store where employees can assist students in the textbook ordering process.

